# Oh Canada!

# Staying in tune with the Neighbo(u)rs to the North

May/June Reporting

rove

rovemarketing.ca July 2025

# Canadian perspective...

## Trends show continued emphasis on decline in visitation to US

| Month         | Tone  | Themes  | Media Focus  |  |
|---------------|---|---|--|--|
| February 2025 | Emotional, reactive, and nationalistic              | <ul> <li>Widespread backlash to U.S. tariffs and annexation rhetoric.</li> <li>Calls for boycotts of U.S. travel and goods.</li> <li>Symbolic protests (e.g., "Canadiano").</li> </ul>  | Highlighting public anger,<br>political tensions, and<br>immediate travel declines.  |  |
| March 2025    | Defensive and cautious                              | <ul> <li>Canadian travel media paused U.S. coverage.</li> <li>Tourism boards and editors reassessed messaging.</li> <li>Forecasts of sustained travel decline.</li> </ul>   | Cultural and emotional<br>fatigue; protecting<br>Canadian identity and<br>values.    |  |
| April 2025    | Analytical and policy-focused                       | <ul> <li>Continued travel decline during peak periods.</li> <li>New U.S. entry/exit rules</li> <li>Focus on long-term economic and diplomatic implications</li> </ul>   | Data-driven reporting and structural analysis of cross-border friction.              |  |
| May 2025      | Diplomatic, cautiously optimistic,<br>yet skeptical | <ul> <li>Snowbird act to increase stay without a Visa</li> <li>U.S. senators visited Ottawa.</li> <li>U.S. States launched campaigns to woo Canadians.</li> <li>U.S. Court strikes tariffs but then there is an appeal</li> </ul>   | Trying for repair efforts,<br>economic pragmatism,<br>and mixed public<br>sentiment. |  |
| June 2023     | Critical, reflective                                | <ul> <li>Sustained tourism to US decline emphasized</li> <li>Continued diplomacy with US win back marketing efforts</li> <li>Resilience of Canadian domestic tourism – Canada Strong<br/>Pass, positive domestic shift</li> <li>Tarriff talks/threats persist acting as a reminder for sentiment</li> </ul> | Analytical and skeptical,<br>questioning long-term<br>viability                      |  |



### In the news...

Canadian media narratives

<u>The Canada Strong Pass is now available – free</u> admission to parks, museums, campgrounds.

Canadian campers are going 'elbows up' and staying north of the border amid U.S. trade war

Trump is ending trade talks with Canada

We are not in normal times

Canadian trips back from the U.S. plummet again amid trade war: StatCan

The U.S. boycott remains strong. Why many Canadians are digging in their heels

### Tourism industry responds examples

Maine governor wants N.B. tourists back, but premier says major 'change' needed

Opinion: From Plattsburgh, a message of support, affection and gratitude

Northern U.S. states try to woo travellers with 'Canadians-only' deals amid faltering cross-border tourism

<u>'A very emotional thing': U.S. resort</u> <u>owners try to win back Canadians</u>

Fewer Americans are visiting Canada. Ad campaigns assure them they're welcome here

usto odio dignissin et iusto r nibh euismod trin ud exerci tation ullamcorpet susc., appiscing elit, sed diar nulla facilisi. Lore amet, condectetuer adipliscing elit, sed diatio rat volutpat. Ut wisi enim ad minim veniam, quis nostrou . on euismod tincidunt ut lace rat volutpat, ot was Duis autem vel eum inure dolor in nenatori digier suscipit lobortis nisl ut aliquip ex ea commodo consequat nulla facilisis at vero eros et accumsan et iusto odio digier suscipit lobortis nisl ut aliquip ex ea commodo consequat nulla facilisi. hendrerit in vulputate velit erro modo consequat nulla facilisi. nod ti hendrerit in vulputate velit esse molestie consequat, velaquat. Lorem ipsum dolor oit \* nostrud exerci tation wave dois delore te feugait nulla facilità. This loss all sed diam nonummy nibi vot consectetuers nonuntered tatice ro eros et accumsan et justo odio digninonue

## **Canadian \$ continues to rise**





# U.S. still least desired tourism inbound market but improved after hitting a low in March 2025

following types of visitors in the future? Tourists from my province 70% 67% 65% **Tourists from outside** 63% 62% my province 60% 60% 60% 59% 58% 58% 57% 57% 57% 56% 55% 55% <del>55% 5</del>5% 55% 53% **Overseas tourists** 52% 50% 50% 48% 46% 45% 45% 42% 41% 40% 40% 38% 37% 35% Tourists from the U.S. 30% 30% 25% 20% 40023 121,25 Mar 25 Jan 24 121,25 A9125 May 25 Jun 25 ŝ Feb Nar 2ª 1st

Question: In your opinion, should Canada attract more of the

U.S. tourists have historically been the least desired, and deteriorating international relations may further this sentiment



# **Canadian Travel Sentiment – June Reporting**

### Full Report Link: Travel Trends and Intentions Survey Report

#### **U.S.-Bound Travel Declines Sharply**:

- Only **10%** of Canadians plan to visit the U.S. this summer (down from **23%** in 2024)
- Main deterrents: tariffs (64%), political tensions (61%), safety concerns (47%), poor exchange rate (46%), not feeling welcome (44%), and border delays (40%)

[O]

#### **Domestic Travel Surges:**

- 77% plan to travel within Canada (up from 69% in 2024)
- Travel within home province: 48% (up from 38% pre-tariffs)
- Travel to other provinces: 42% (up from 30% pre-tarrifs)
- Atlantic Canadians lead in domestic travel intent (94%), especially for out-of-province trips (60%)

#### **Regional Differences in U.S. Travel:**

- Albertans are the most likely to maintain U.S. travel plans (44% of those with bookings)
- Some Canadians still plant to go to the US motivations include:
  - Desire to visit the destination (43%)
  - Feeling unaffected by politics (41%)
  - Visiting family/friends (27%)

# **Canadian Travel Sentiment – June Reporting**

Key Recommendations for U.S. Tourism Operators

#### **Rebuild Trust with Canadians:**

 U.S.-bound travel is declining due to safety concerns, political tensions, and feeling unwelcome. Reassure travellers with messaging focused on hospitality, inclusivity, and ease of entry. Emphasize that most Americans are welcoming to Canadians.

#### **Target More Open Segments:**

• Focus efforts on men, younger travellers, and Albertans, groups still receptive to U.S. travel, by highlighting key motivators such as visiting family, attending sports events, and shopping.

# United States perspective...





Dollar firms against peers as investors brace for Trump tariff deadline

Canadian Boycott Of U.S. Travel Is Going Stronger Than Ever, New Data Says

Deep Dive: Destination Anywhere (But the US) ...

Fewer Americans are visiting Canada. Ad campaigns assure them they're welcome here | CBC News

### Why Tour Operators Are Embracing Domestic Travel for Summer 2025 & Beyond

# Air travel hits new milestone with 6 record days in 2025 -- and July Fourth surge expected ahead

It's a sign of "how well the economy is doing," a former TSA official says.

## International – 3% of Total Trips and 14% of Spend

Total U.S. Trips 2.4 Billion (2024)







### **Domestic travellers remain a strong market**

# Nearly 87 percent of travelers have at least one trip on the books right now.

Question: In which months do you currently have any leisure trips planned (even if only tentatively)?





Future Partners The State of the American Traveler livestream, June 2025

Base: All respondents, 4,122 completed surveys

# Domestic travel remains strong but travel spend and trip expectations are softening





### Shifting travel behaviors due to economic concerns

# 71% of travelers expects to be using one of these (in the next 6 months) to deal with economic concerns.

(one of these)

#### Question:

Have concerns about the economy led you to change your thinking about travel or travel plans for the NEXT SIX (6) MONTHS? If so, please describe how below.

Due specifically to concerns about the economy, I expect to



Future Partners The State of the American Traveler livestream , June 2025

# **Traveler trends**



## **Air traveler trends**

### Decrease in Canadians returning from the U.S

#### Air Travelers Visitation Trends 2025 vs 2024 – YoY % Change By Month



### **Auto traveler trends**

### Decrease in Canadians returning from the U.S

#### Auto Travelers Visitation Trends 2025 vs 2024 – YoY % Change By Month



■Jan ■Feb ■March ■April ■May

### **Auto traveler trends**

#### Border Traffic (all types) Trend 2025 vs 2024 % Change



Note: Need to factor in that Easter was in March in 2024 and Eclipse was in April 2024

Source: Bridge and Tunnel Operators Association (BTOA)

# Accommodation trends

STR AIRDNA INKEYDATA

# YTD limited to no Impact on Hotel demand—but some cracks emerge

#### U.S. demand trending downward

U.S. room demand change



#### Even with the lower May demand gain, YTD still better than a year ago

U.S. room demand change by market location, May 2025 YTD estimate



# Early forecast shows little impact on total hotel demand by STR all markets of origin

Upstate New York Market Segment 2025 Actual and Forecast YoY % Change Hotel Demand



Note: April demand declines largely driven by April 2024 Solar Eclipse event



# Digging into your data VISA AIRDNA Azira\*



# Q1 Canadian spend declines in Q1 2025



#### Visitor Segment | All Markets of Origin | All Card Spend | 2024 | Jan – Mar 2024 & 2025

|             | 2024 total<br>% of visitor spend     |                      |       |  | Q1 2025 vs Q1 2024<br>YoY % change |                                |                            |  |  |
|-------------|--------------------------------------|----------------------|-------|--|------------------------------------|--------------------------------|----------------------------|--|--|
|             | % Visitor Total<br>Spend<br>Domestic | Spend Spend Canadian |       |  | Canadian<br>Spend                  | Domestic<br>Out of State Spend | Domestic<br>In-State Spend |  |  |
| Jefferson   | 86.1%                                | 13.9%                | 95.9% |  | -50.5%                             | -6.8%                          | 2.7%                       |  |  |
| Genesee     | 95.6%                                | 4.4%                 | 82.4% |  | -9.6%                              | 4.6%                           | -0.7%                      |  |  |
| Warren      | 96.4%                                | 3.6%                 | 80.5% |  | -40.7%                             | -2.5%                          | -4.1%                      |  |  |
| Cortland    | 97.0%                                | 3.0%                 | 74.4% |  | -20.6%                             | 3.4%                           | -3.3%                      |  |  |
| Oneida      | 97.6%                                | 2.4%                 | 69.9% |  | -22.4%                             | 5.0%                           | 0.9%                       |  |  |
| CATS Region | 98.0%                                | 2.0%                 | 46.9% |  | -15.9%                             | 4.1%                           | 7.5%                       |  |  |

# Start to measure impact of spend decreases



Visitor Segment | All Markets of Origin | All Card Spend | 2024 | Jan – Mar 2024 & 2025

#### 2024 total % of Canadian visitors expenditures by top sectors

#### Q1 2025 vs Q1 2024 YoY change in spend by Canadian visitors

|             | Fuel  | Restaurants<br>& Dining | Food &<br>Grocery | Retail |             | Fuel   | Restaurants<br>& Dining | Food &<br>Grocery | Retail |
|-------------|-------|-------------------------|-------------------|--------|-------------|--------|-------------------------|-------------------|--------|
| Jefferson   | 13.4% | 15.8%                   | 17.6%             | 42.4%  | Jefferson   | -29.9% | -49.2%                  | -56.8%            | -57.2% |
| Genesee     | 31.1% | 29.4%                   | 9.2%              | 13.7%  | Genesee     | -12.5% | -3.9%                   | -0.7%             | -32.7% |
| Warren      | 18.7% | 25.5%                   | 10.7%             | 24.7%  | Warren      | -25.1% | -31.0%                  | -47.3%            | -49.0% |
| Cortland    | 49.6% | 25.1%                   | 8.9%              | 2.4%   | Cortland    | -20.5% | 5.3%                    | -16.9%            | -34.3% |
| Oneida      | 11.7% | 24.7%                   | 5.9%              | 12.8%  | Oneida      | -14.7% | -5.6%                   | 13.4%             | -56.3% |
| CATS Region | 39.5% | 25.1%                   | 14.1%             | 7.7%   | CATS Region | -20.0% | -7.0%                   | -18.6%            | 3.0%   |

\* Visa spend includes hotel & lodging expenditures, but only in destination card charges

# Short-Term rental revenue (from all markets of origin)



VISDNV

# Increase in *cumulative* proportion of overnight stays by Quebecers in 2025 vs 2024; Ontario proportions decline



International Tourist Segment | Across All Up State Counties (excl. Long Island and New York) | Overnighters

Jan 1 – June 15, 2024

Jan 1 – June 15, **2025** 

Common Evening State/Province

#### Ontario 67.8% Ontario 71.6% 24.4% Ouebec. Ouebec 22.1% British Columbia 2.1% British Columbia 2.1% Alberta 1.9% Alberta 1.5% Saskatchewan 1.3% Nova Scotia 0.8% New Brunswick 0,8% New Brunswick 0.6% Nova Scotia 0.7% Manitoba 0.6% Manitoba 0.5% Saskatchewan 0.3% Newfoundland and Labr... 0.2% Newfoundland and Labr... 0.2% Prince Edward Island 0.1% Prince Edward Island 0.1% 6 5% Decrease $\sim$ 10% Increase

Common Evening State/Province

Source: Azira, 2024 - 2025

# Keeping a pulse on tourism > tensions



### **Take Aways**

- Canadian domestic travel thriving summer Canada Strong Pass for free entry to National Parks, campgrounds, museums
- Canadian *sentiment* still indicating a strong YoY decline in intention to visit US
- 3. But Domestic travel market remains strong with some shift in behavior based on economic uncertainty
- 4. YoY short-term **rental revenue up** in May and June across most all upstate NY regions is Domestic visitation filling in the gap?

# Thanks

we are here to help

sally.donovan@rovemarketing.ca jamie.mageau@rovemarketing.ca