# The Ultimate Destination Marketing Solution

Leveraging data to provide the value your stakeholders understand





### The Destination's Problem: No Cash Register

Likes, clicks & views aren't hard metrics



Soft Metrics

CTR • likes • video views



Hard Metrics

ADR • room nights • revenue

# Who is Adara?

### The World's Largest Travel & Entertainment Data Consortium



\* Not all data partners are represented on the chart due to confidentiality agreements



# Adara has the most complete travel profile

We collect 30+ data points per profile, including:



- Trip dates
- Origin and destination
- Avg. Daily Rate
- Avg. Airfare
- N. of Travelers
- Hotel Brand & Property
- Provider
- Alternate destinations
- Class of service



- Trip dates
- Origin and destination
- Avg. Daily Rate
- Avg. Airfare
- N. of Travelers
- N. of Adults & Children
- Hotel Brand & Property
- Booking Provider
- Booking Class
- Purchase Timeline



- Loyalty membership
- Membership level
- Points balance
- Co-brand credit card holder



- Demographics
- Cookies
- Device IDs
- Email address



- Car Rental
- Railway
- Cruise
- Ground Transportation
- Events and activities
- Payment type
- Ancillary purchase
- Language
- Currency



### The challenge today is Fragmented Data - ADARA connects the dots



Adara private & confidential

# What does this mean for New York State?

Strong market visibility into both actual hotel and flight searches and bookings

• 25M hotel searches in the last year / 1.5M hotel bookings observed





• 28M+ flight searches in the last year / 3M+ flight bookings observed





# **The Adara Difference**

### **The Problem**

"We've got marketing dollars to spend, but need to ensure we're reaching relevant audiences to demonstrate a positive ROI"





# How it Works

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merican Airlines 🍾

The three-step process

User visits the American Airlines website and searches for a flight from Boston to Buffalo

All data elements entered by user gets captured on real time basis

2

Depart Vancouver, Canada to Boston, MA

+ 11:52 PM 7h 27m 1 stop

\$1,056

Mon, Aug 01 \$ 1,056

Main Cabin

1,056

Nound top \$ 1,132

Sun, Jul 31 5 1,214

Monday, August 1, 2022

Sort by: Total travel time

1:25 PM

6:00 AM → 8:31 PM

YVR-07W - AA1519 - 728-Boeing 70

> All this data then enters the **Adara** ecosystem & is processed to get user **intelligence**

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Hashed CRM ID

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### This is how ads follow you around the web after viewing an item...





	Women's winter coat
e e	=-

"Jane" browses winter coats on your site "Jane" sees your retargeting ad on other sites "Jane" returns to buy a coat on your site



# We Target People, Not Just Devices

Adara data can be activated across the most popular channels





### **Adara Placement Formats**

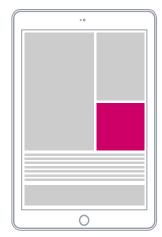
#### Desktop

$\cap$	0

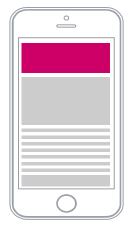
300x250, 728x90, 160x600 & OTHER STANDARD IAB AD SIZES 300x250, 728x90, 160x600, & OTHER STANDARD IAB AD SIZES

#### 300x250, 320x50, & OTHER STANDARD IAB AD SIZES

#### Tablet

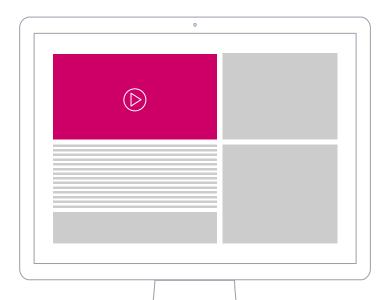


### Smartphone





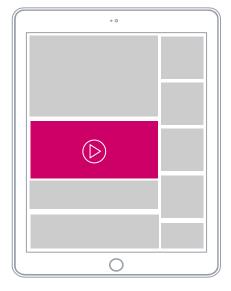
# **Adara Video Options**





IN-STREAM VIDEO

**MOBILE INTERSTITIAL** 







# We help partners drive outcomes from relevant audiences

Just a sample of the 6,000 curated pre-built audiences for partners to leverage

**Drive Market** People who are searching for destinations within driving distance



High Yield Travelers People who have a potential spend higher than most

02.

#### Flight Market People who are searching for

destinations not within driving distance



#### Business Travelers People who are searching for a trip to

People who are searching for a trip to take for business

03.

### **Al Audiences**

Audience created with artificial intelligence designed to achieve your goal



### **Past Visitors**

People who traveled to your destination in the past

# 08.

### Weekend Bookers

People who typically book on the weekends

# 09.

### **Travel Party Sizes** People who are traveling alone, as a couple or as a family

# 05.

### **Outdoor Enthusiasts**

People who search for destinations with an abundance of outdoor activities

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#### Attraction Goers People who have been to concerts, shows and games



# **The Results**

# We're not showing likes, clicks & views...

We aren't providing guesstimates via census data, but actual bookings...



### **Booking and ROI Peformance**

Vertical	Searches	Bookings	Length of Stay	Search to Book (Days)	Book to Arrival (Days)	Average # of Travelers	Total Travelers	Total Nights	ADR	Revenue	ROI
Flight	5,196	156	7.2	14.5	116.3	2.1	323	1,129			10.16
Hotel	7,138	159	4.6	41.1	71.6	1.9	306	733	\$432.69	\$317,064.57	18.46
Total	12.334	315					629	1,862	\$432.69	\$317,064.57	18.46



### Discover Long Island leverages Adara to Raise Consumer Demand nearly 300%



#### **OVERVIEW**

In an effort to welcome Long Island Douglas MacArthur's newest airline carrier, Breeze Airways, Discover Long Island and Paradise Advertising partnered with Adara on a campaign to raise awareness and drive demand for Breeze Airways' departing flights from Charleston, SC to Long Island, NY.

Leveraging Adara's intent signals and attribution measurement platform Impact, Discover Long Island increased exposed users' search-to-book ratio on flights from Charleston, SC to Long Island by 282% vs unexposed audiences over the course of 6 weeks.

The campaign also measured a 2X increase in average daily rates (ADR) from audiences exposed to the campaign vs a control. Audiences exposed demonstrated an ADR of \$382/night while unexposed audiences demonstrated an ADR of \$182/night.

#### RESULTS

**282%** increase in bookings from exposed audiences

\$378 avg ADR from exposed audiences

# **208%** or 2X increase in average ADR exposed audiences



DISCOVER

DISCOVERLONGISLAND.COM

### NYSTIA Co-Op Campaign: Tier 1 Option

Sample targeting and added value demonstrated for campaigns from \$10,000 - \$29,999 in spend

PLACEMENT	IMPRESSIONS	COST
Travel endemic audiences demonstrating interest/intent in visiting Upstate New York with supplemental demographic targeting available	1,250,000	\$10,000
25% Added Value Impressions	312,500	\$0
TOTAL	1,562,500	\$10,000



### NYSTIA Co-Op Campaign: Tier 2 Option

Sample targeting and added value demonstrated for campaigns from \$30,000+ in spend

PLACEMENT	IMPRESSIONS	COST
Travel endemic audiences demonstrating interest/intent in visiting Upstate New York with supplemental demographic targeting available	3,750,000	\$30,000
50% Added Value Impressions	1,875,500	\$0
TOTAL	5,625,000	\$30,000





# **Thank You!**



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With Great Data Comes Great Responsibility

#### Real Time Insights

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